Safeguarding & Discipline in the Care Sector

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How to deal with employees who have had allegations relating to safeguarding made against them

• Risk management

• Higher standards of management

HEAL

• Improved audit trails for CQC inspections and litigation

 Skills to handle difficult situations ensuring consistency and minimising legal risk

Knowledge of employment legislation

 Develop confidence in handling disciplinary and appeal hearings

HEA

ACAS Code of Practice (employment practice)

 CQC (safe, effective, caring, responsive to people's needs, wellled)

HEA

 What kind of incidents may be classed as gross misconduct and when a lesser penalty is required

 The importance of policies and procedures for communicating a shared understanding of standards

- When to suspend
- The importance of record keeping and documentation
- Internal investigations including data and privacy issues

HEA

• Effective questioning and disciplinary meetings

 Appropriate action and the proper use of penalties and sanctions

How to deal with appeals

 When should you report matters to the DBS, including dismissal or resignations

HEA

• Options available if an employee brings a claim

HEALYS

Any Questions?

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Thank you for our discussion!

HEALYS